

Michigan Domestic Violence Hotline

**1-866-VOICEDV**

Free. Confidential. 24/7/365.



## **FREQUENTLY ASKED QUESTIONS**



### **WHAT IS THE VOICEDV HOTLINE?**

The VOICEDV Hotline provides confidential and anonymous support for all victims/survivors of domestic violence, their support people, and those professionals who serve them in the state of Michigan. These secure services are available 24 hours a day, 7 days a week, 365 days a year.



### **WHO OPERATES THE HOTLINE?**

The VOICEDV Hotline is staffed and operated by trained advocates from the Michigan Coalition to End Domestic and Sexual Violence. The Hotline is owned by the State of Michigan and funding is administered through the Division of Victim Services through a grant provided by the Office for Victims of Crime.



### **HOW DOES THE HOTLINE HELP SURVIVORS?**

The Hotline provides live, one-on-one, crisis support services. These services are there for those who need assistance in finding both local support and support in the moment through trained advocates. Hotline staff can also connect callers directly to their local domestic violence programs/shelters.



### **HOW ARE STAFF TRAINED?**

Hotline advocates undergo both classroom and direct service training over a period of six weeks. Some of the topics included in the training are domestic violence dynamics, trauma informed care, and survivor centered advocacy.



## DO I HAVE TO SHARE PERSONAL INFORMATION?

No. The hotline is anonymous and confidential. What you share with us stays with us, and you can share as much or as little as you feel comfortable with.



## WHEN CAN I CALL THE HOTLINE?

The Hotline services are available 24 hours a day, 7 days a week, 365 days a year. No matter the time - day or night - we're here for you.



## HOW CAN I ACCESS THE HOTLINE?

You can access the hotline by phone, text, TTY, or chat. **You** choose the safest way to contact the Hotline: wherever you are, whenever you're ready.



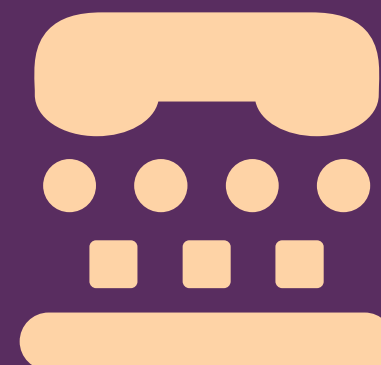
**CALL**

**866-864-2338**



**TEXT**

**877-861-0222**



**TTY**

**517-898-5533**



**CHAT**

**WWW.MCEDSV.ORG**

Learn more by visiting

**[www.Michigan.gov/DVHotline](http://www.Michigan.gov/DVHotline)**